

IMPORTANT COVID-19 Update

8:08 P.M., Saturday, July 11, 2020

Dear Preserve Community,

We have received test results for two of the three staff members from the Food and Beverage department who have had direct exposure to a positive case of the virus, from outside of The Preserve. **One person has tested positive**, while one person has tested negative. We are awaiting the results of the third individual and will communicate that information once received.

Management is adhering to the [CDC guidelines](#) of the Public Health Guidance for Community-Related Exposure to COVID-19 in order to advise our staff members. We recommend that members of The Preserve community also adhere to the guidelines set forth by the CDC.

Please note: All Food and Beverage staff members are specifically trained on COVID-19 and are required to wear appropriate Personal Protective Equipment (PPE) while working.

Please find below a list of dates, times, and locations when the test positive individual worked on The Preserve between Friday, July 3rd and Tuesday, July 7th:

<u>Friday, July 3</u>	<u>Saturday, July 4</u>	<u>Sunday, July 5</u>
Golf Clubhouse Dinner Service 2:00-9:30 p.m.	Hacienda BBQ To Go 2:00-8:30 p.m.	Golf Clubhouse Lunch Service 12:00-5:00 p.m. Hacienda Dinner Service 5:00-10:30 p.m.

This situation has caused anxiety among some of our treasured staff members who have expressed concern about their personal health. The health and well-being of our staff is of the utmost importance. We are facilitating a schedule that will allow them to take personal time, if they wish to get tested. Please be aware that this may affect our ability to provide services.

Understanding that this situation is fluid and evolves daily, please be assured that we will continue to notify our entire community as new information becomes available. Below, please find an outline of our current services and adjustments.

STAFFING AND SERVICES

We care deeply about the health, safety and well-being of our Staff, Owners and Members, and make it a priority to ensure that our practices consider these factors at all times. **As of today, Saturday, July 11, 2020, The Preserve's available Club services are as follows:**

RANCH CLUB

Food & Beverage Services - Closed

Closed Wednesday, July 8 through Thursday, July 23. (Dates tentative based on continued testing and results)

Contact: rtoves-favero@santaluciapreserve.com | (831) 293-4897

Hacienda/Ranch House & Glamping - Re-Opening Tuesday, July 14

Reservations will be available for members only. There will be no food and beverage service as noted above and other services such as housekeeping will be limited depending on staff availability.

Concierge Services - Open

Staff is available on a remote basis via email and phone.

Hours: 9:00 a.m. - 5:30 p.m., daily

Contact: concierge@santaluciapreserve.com | (831) 620-6821

Hacienda Pool - Closed

Reservations for Sunday, July 12 will be honored

Sports Center

Lobby, Cardio & Weight Room - **Closed**

Group Exercise Rooms - **Closed**

Locker Rooms & Restrooms - **Open**

Bobcat Field, Playground, Lawn Games & Tennis Courts - **Open**

Members to provide their own equipment

Fitness Classes and Personal Training - **Open, Conducted Outdoors**

Polo Pools - Open*

Polo Pools available by reservation Friday, Saturday and Sunday. Available Monday–Thursday at a max capacity of 40 persons.

Hours: 7:00 a.m. - 9:00 p.m.

Members are encouraged to bring their own towels.

Personalized Mini Day Camps - Postponed

Moore's Lake - Open*

Hours: Sunrise to Sunset

Reservations for lake equipment available between 12:00 p.m. and 3:00 p.m.

Contact: recreation@santaluciapreserve.com | (831) 620-6851

Equestrian Center - Open

Hours: 8:00 a.m. - 5:00 p.m.

Contact: equestrian@santaluciapreserve.com | (831) 620-6856

Equestrian Camps will continue as scheduled. Campers will be asked to bring their own lunch and will enjoy a pizza lunch provided by a local pizzeria on the final day of camp. Snacks and beverages, purchased from a local grocery store, will be provided.

Trail Rides and Lessons may be reserved as usual.

** Members are encouraged to bring their own refreshments to enjoy while the clubs' food and beverage services are closed. In compliance with our liquor license requirements,
NO personal alcoholic beverages are permitted on the premises.*

THE PRESERVE GOLF CLUB

Golf Shop - Open

Hours: 7:00 a.m. to 6:30 p.m., daily

Please observe posted signage and protocols requiring the use of sanitizer prior to entry and upon exiting, and note that masks are required at all times when indoors and are required outdoors when social distancing of 6 feet is not feasible. The Golf Shop is currently available to a maximum of two visitors at any one time.

Golf Course & Practice Range - Open*

Hours: available via tee times from 8:00 a.m. to dusk, daily.

Practice Range: open from 7:30 a.m. to dusk on a daily basis, closing at 6:00 p.m. on Mondays and 5:00 p.m. on Thursdays for maintenance.

Clubhouse/Locker Rooms - Closed

Closed, including all food and beverage services. The golf staff will be available to retrieve locker items upon request.

Restrooms in the Clubhouse Hallway - Open

Restrooms are available in the Clubhouse hallway and are thoroughly cleaned and sanitized throughout each day. Those entering the Clubhouse are reminded of the need to wear masks and to use the sanitizer dispenser prior to entry and upon exiting the building.

Course Maintenance

Golf course maintenance will continue to operate on their normal schedule.

Contact: golfshop@santaluciapreserve.com | (831) 620-6871

** Members are encouraged to bring their own refreshments to enjoy on the golf course while the clubs' food and beverage services are closed. In compliance with our liquor license requirements,
NO personal alcoholic beverages are permitted on the premises. Bottles of water will be provided in each golf cart and upon request for walking players, but all ice water coolers have been removed from their stations on the golf course.*

REMINDERS

Preserve Advisories will be sent out as the situation unfolds. If you would like further information on COVID-19 here are links to helpful resources:

[Center for Disease Control and Prevention \(CDC\)](#)

[Monterey County Health Department](#)

We thank you for your understanding and for taking the same precautions that we are exercising at The Preserve. Please contact [Forrest Arthur](#) with any questions or concerns at (831) 229-1125.

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